



GAU2876

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CERTIFICATE OF MAILING

Applicant: Johnson  
Serial No.: 09/560,473  
Filed: 04/28/2000  
For: **SOFTWARE DOWNLOAD SYSTEM FOR  
AUTOMATIC RETRIEVAL OF WARRANTY AND  
COMMISSION DATA**  
Art Unit: 2876

I HEREBY CERTIFY THAT THIS DOCUMENT IS  
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FOR PATENTS, WASHINGTON, D.C. 20231, ON  
8-1-02 (Date of Deposit)

Jennifer Garrison  
Name of Depositor

Jennifer Garrison  
Signature

8/1/02

Date of Signature

Commissioner for Patents  
Washington, D.C. 20231

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§1.56, 1.97 and 1.98, the Applicant  
requests consideration of this Information Disclosure Statement.

The Applicant hereby makes of record in the above-identified application the information  
listed on the attached form PTO 1449 (modified). The order of presentation of the references  
should not be construed as an indication of the importance of the references.

It is respectfully requested that:

1. The Examiner consider completely the cited information, along with any other  
information, in reaching a determination concerning the patentability of the present claims;
2. The enclosed form PTO 1449 be signed by the Examiner to evidence that the cited  
information has been fully considered by the Patent and Trademark Office during the  
examination of this application;
3. The citations for the information be printed on any patent which issues from this  
application.

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By submitting this Information Disclosure Statement, the Applicant makes no representation that a search has been performed, of the extent of any search performed, or that more relevant information does not exist.

By submitting this Information Disclosure Statement, the Applicant makes no representation that the information cited in the Statement is, or is considered to be, material to patentability as defined in 37 C.F.R. §1.56(b).

By submitting this Information Disclosure Statement, the Applicant makes no representation that the information cited in the Statement is, or is considered to be, in fact, prior art as defined by 35 U.S.C. §102.

Notwithstanding any statements by the Applicant, the Examiner is urged to form his own conclusions regarding the relevance of the cited information.

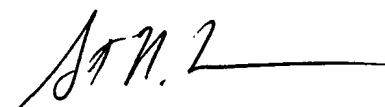
**The Director is hereby authorized to charge any fees that may be required, or credit any overpayment, to Deposit Account No. 50-1732.**

An early and favorable action is hereby requested.

Respectfully submitted,

WITHROW & TERRANOVA, P.L.L.C.

By:



Steven N. Terranova  
Reg. No. 43,185

Date: *July 31, 2002*  
Docket No. 2400-418

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